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OFFICE OF PETITIONS



Case No. 10022/246-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

George V. Guyan et al.

Serial No. 09/305,331

Filing Date: May 4, 1999

For: A COMPONENT BASED

INTERFACE TO HANDLE

TASKS DURING CLAIM PROCESSING

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) Examiner: Robinson Boyce, Akiba K.
)
) Group Art Unit: 3623
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REQUEST FOR REVIEW OF PATENT TERM ADJUSTMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

It has recently come to our attention that there may be an error in the patent term adjustment calculated by the U.S. Patent and Trademark Office for the above-referenced patent. Specifically, the patent term adjustment pursuant to 35 U.S.C. 154(b) that is indicated on the front of the "Determination of Patent Term Adjustment Under 35 U.S.C.

154(b)" patent as 34 days may extend the term of this patent by too many days. Please review the calculation of the patent term adjustment and make corrections if necessary.

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Marc V. Richards", written over a horizontal line.

Marc V. Richards

Registration No. 37,921

Attorney for Applicant

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24. (Previously Added) The system of Claim 23, wherein the task library includes a list of all standardized tasks.

25. (Previously Added) The system of Claim 24, wherein the tasks associated with the information relating to the insurance transaction include predetermined due dates.

26. (Previously Added) The system of claim 25, wherein the task assistant generates a historical record to document completion of the tasks.

27. (Previously Added). The system of Claim 22, wherein the characteristics are regulatory compliance requirements, account servicing commitments and best practices for handling all types of claims.

Please cancel claims 28-29.

30. (Currently Amended). The system of Claim 29 22, wherein the information related to the insurance transaction is a claim under an insurance policy.

Please cancel claims 31-35. *all.*

36. (Currently Amended) An automated method for generating tasks to be performed in an insurance organization, the method comprising:

transmitting information related to an insurance transaction;

determining characteristics of the information related to the insurance transaction;

applying the characteristics of the information related to the insurance transaction to rules to determine a task to be completed, wherein an event processor interacts with an insurance transaction database containing information related to an insurance transaction decomposed into a plurality of levels from the group comprising a policy level, a claim level, a participant level and a line level, wherein the plurality of levels reflects a policy, the information related to the insurance transaction, claimants and an insured person in a structured format;